

University of West Florida



UNIVERSITY of
WEST FLORIDA

Working with Parchment is Easy for the University of West Florida.

While the University of West Florida already offered online transcript ordering to its students, the institution's leadership preferred Parchment's user interface and electronic diploma option. According to Enrollment Services Rep Carla Bohlman, Parchment offered a lot more services for students and alumni than their other providers.

Working with Parchment

"I've found Parchment to be very easy to work with," explains Bohlman. "The October 2017 implementation and training went very smoothly with very few issues. I appreciate that there's not much turnaround time when I have a question. Plus, the integration with our Ellucian Banner SIS works beautifully. And with the PDF option, so we free up time and use less paper."

What is Bohlman most pleased with? "It's probably the customer service we receive, and we have a single sign-on option that eliminates anyone with a hold from even placing an order. Parchment is an easier option for students. They can order right through their student portal, and that's convenient."

About UWF

- Founded in 1963
- 12,900+ students
- SIS Banner by Ellucian
- 20,000 annual requests for transcripts
- Member since 2017

"Parchment offers more services than the others, along with great customer service. Everyone there is easy to work with."

Carla Bohlman
Enrollment Services

BENEFITS WITH PARCHMENT

- Electronic, PDF, paper credentials
- Easy student and alumni ordering via portal
- Transcript delivery worldwide
- Beginning-to-end order tracking
- Additional revenue from PDF orders

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